Runa WFE 2.1

Administration Guide

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Introduction

Runa WFE is an end user Workflow/BPM solution distributed under the terms of LGPL.

This document describes the most common administrative operation with Runa WFE: installation, security configuration, bots configuration, switching the database engine etc. It also briefly discusses building Runa WFE from source and playing sample processes.

Installation

Runa WFE comes as a binary package bundled with a compatible version of JBOSS Application Server. It is also possible to build Runa WFE from source.

Binary distribution

Prerequisites

JDK 5.0 or higher, can be downloaded from http://java.sun.com/j2se/1.5.0/download.jsp

Installation procedure

- 0. Download and install JDK 5/0 or higher and set JAVA_HOME environmental variable (http://www.jboss.org/wiki/Wiki.jsp?page=JBossInstallation).
- 1. Unpack runa-wfe-*.zip archive

Runa WFE is ready to go. To start the system, please execute run.bat (Windows) or run.sh (Unix) from wfe-x.x.x/bin folder.

Navigate your browser to http://localhost:8080/wfe. Default credentials are:

Login: Administrator

Password: wf

Samples

Runa WFE 2.1 comes configured to the embedded hsqldb-database with a bundle of deployed sample processes.

Building from Source

Prerequisites

- JDK 5.0 or higher, can be downloaded from http://java.sun.com/j2se/1.5.0/download.jsp
- Apache Ant 1.6.x, can be downloaded from http://ant.apache.org/bindownload.cgi
- System must be deployed in JBoss AS 3.2.x or Jboss AS 4.0.x which can be downloaded from http://sourceforge.net/project/showfiles.php?group_id=22866&package_id=16942

All other libraries and frameworks are bundled with Runa WFE source distribution and can be found in lib subdirectories of the subprojects.

Preparing the build

- Install J2SE SDK and set JAVA_HOME environmental variable (http://www.jboss.org/wiki/Wiki.jsp?page=JBossInstallation)
- Install Apache Ant 1.6.x and make junit.jar library available for Ant (http://ant.apache.org/manual/OptionalTasks/junit.html)
- Install JBoss Application Server (http://docs.jboss.org/jbossas/admindevel326/html/ch01.html)
 Note: JBoss configuration used in this manual is called default
- *Either* using any compatible SVN-client download the source code from the repository *or* download and unpack a source snapshot called runa-wfe-*.*.*-src.zip

• Edit /build.properties in the project root folder:

Property jboss.home.dir must point to your JBoss installation directory for Windows:

```
jboss.home = C:/jboss-4.0.x
for Unix:
    jboss.home = /opt/jboss-4.0.x
```

Performing build

Run ANT installation script in the root folder of the project ant install.wfe

This command will build and install Runa WFE into your JBoss installation folder.

Switching the Database

By default Runa WFE is configured to use the embedded hsqldb database. <u>Jboss.org/wiki</u> says that "hsqldb is not a production quality database. It is suitable for demos and testing. JBoss ships with the database to help you get something working out of the box". So does Runa WFE. If you plan to use Runa WFE for production environment you should consider using another database engine for persistence.

Let's discuss the procedure of database switching.

Installing JDBC-Driver

First of all you need a database JDBC-driver. JDBC-driver is usually a jar-file. There exists a variety of JDBC-drivers and it is possible to find a suitable one for virtually any database engine.

Some vendors ship their databases with a JDBC-driver. Sometimes it is necessary to use third-party driver.

Once you've found a suitable driver put it under \${jboss.home}/server/default/lib folder. This makes the driver accessible for Runa WFE.

Driver Configuration

Once the driver is installed the datasource for Runa WFE should be configured to use this driver and the driver itself should be provided a connection URL and some other configuration parameters. In order to achieve this \${jboss.home}/server/default/deploy/runawfeds.xml should be edited.

The exact contents of the file depends on the selected JDBC-driver. A number of useful examples covering a vast majority of popular databases is available in \${jboss.home}/docs/examples/jca folder of the original jboss distribution.

Changing the dialect

Officially supported database engines

Currently Runa WFE supports hsqldb, MS SQL Server 2000/2005 and MySQL. Oracle 10 support is planned in the upcoming 2.1 release.

Switching to MS SQL Server

In the case of MS SQL Server the most suitable driver is <u>jTDS</u>. It can be found in a wfe/lib folder of the source distribution. As discussed previously the driver should be put in \${jboss.home}/server/default/lib folder.

In the case of MS SQL Server $\{jboss.home\}/server/default/deploy/runawfe-ds.xml should look something like this:$

In the simplest case the connection-url property looks like this:

<connection-url>jdbc:jtds:sqlserver://localhost/runawfe</connection-url>
Please refer to the jTDS documentation for details on settings other properties if required.

As a hibernate dialect net.sf.hibernate.dialect.SQLServerDialect is used:

cproperty name="dialect">net.sf.hibernate.dialect.SQLServerDialect/property>

Switching to MySQL

MySQL Connector/J is the official JDBC-driver for MySQL. As usually the driver should be put in \${jboss.home}/server/default/lib folder.

```
${jboss.home}/server/default/deploy/runawfe-ds.xml should look like this:
```

Hibernate's dialect for MySQL is net.sf.hibernate.dialect.MySQLDialect.

Final notes

You may want to try Runa WFE with different database engines. The general procedure is already described:

• Find a suitable JDBC-driver and put it in the 11b folder;

- Edit the runawfe-ds datasource configuration;
- Change the hibernate dialect used to talk to the database.

In a Perfect World this is just enough to run RunaWFE over a new database engine. But in a real life some problems may (and possibly would) appear. Please don't hesitate to ask questions in our forum and also share your experience with other people.

If you want to integrate a new database environment into automated build process (for example to run tests over different from hsqldb database) you have to modify runawfe-ds.xml and hibernate_build.properties files of the source distribution (please, don't commit them). You also require to make sure your JDBC-driver is always located at right place. The simplest way to do this is to put it under the wfe/lib folder of the source distribution.

Playing sample processes

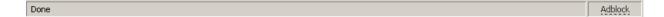
- Surf to http://localhost:8080/wfe
- Accounts:

Login	Full name
julius	Gaius Julius Caesar
nero	Nero Claudius Caesar
cleopatra	Cleopatra VII The Daughter of the Pharaoh
caligula	Gaius Iulius Germanicus
tiberius	Tiberius Claudius Drusus
marcus	Marcus Aurelius Antoninus
gaiua	Gaiua Flavius Valerius Constantinus
attila	Attila the King of Huns

The password for sample accounts is 123







sample groups:

Group	Group members
manager	julius
manager	nero

human resource	cleopatra
haaldraanan	caligula
bookkeeper	tiberius
	marcus
staff	gaiua
	attila
all	all sample actors

Menu items:

- System allows to:
 - Manage system permissions
- Process Definitions allows to:
 - Start business process
 - View permissions on business process definition
 - View the business process graph
- Executors allows to:
 - Manage executor permissions
 - Manage executor properties
- Process Instances allows to:
 - View process instance states and variables
- Tasks allows to:
 - Work with actors tasks

Sample processes:

- Overtime work
- Vacation
- Business trip

Notes:

- Only managers (*julius*, *nero*) have the rights to start processes "Overtime work" and "Business trip".
- All sample actors can start the process "vacation".
- The boss ¹ of *gaiua* is *julius*, the boss of *marcus* and *attila* is *nero*.

Running processes

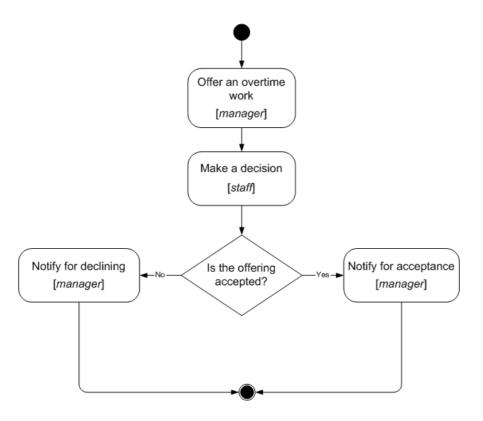
Overtime work

Description:

Manager asks the employee for overtime work. The employee accepts or declines the proposal. After that the manager receives the notification of acceptance or rejection.

The business process graph:

¹ Organization function determines boss in "vacation" process.

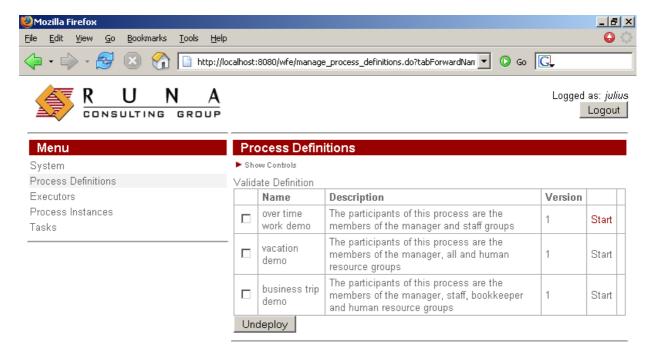


How to play the business process:

Log in as member of manager group (e.g. julius)

Click menu item "Process Definitions"

Click "Start" for "overtime work"



http://localhost:8080/wfe/startProcessInstance.do?id=85196859

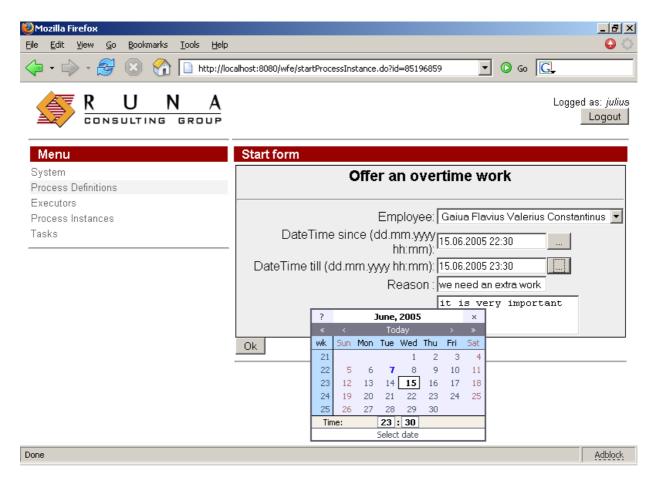
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Start form will appear.

• Choose an employee, which will receive proposal for an overtime work

(e.g. gaiua)

- Enter the time interval for the overtime work (e.g. 15.06.2005 22:30 15.06.2005 23:30)
- Fill the fields «reason» and «comment»
- · Click "OK"

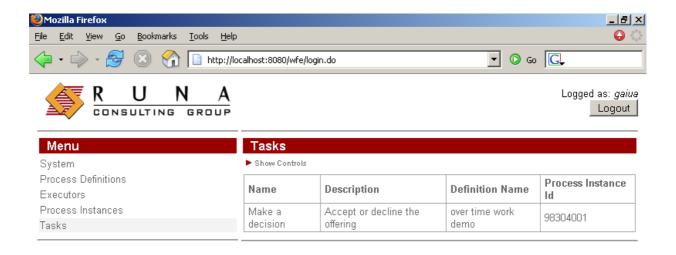


The new instance of "overtime work" business process will be created and the employee (gaiua) will receive task.

Click "Logout"

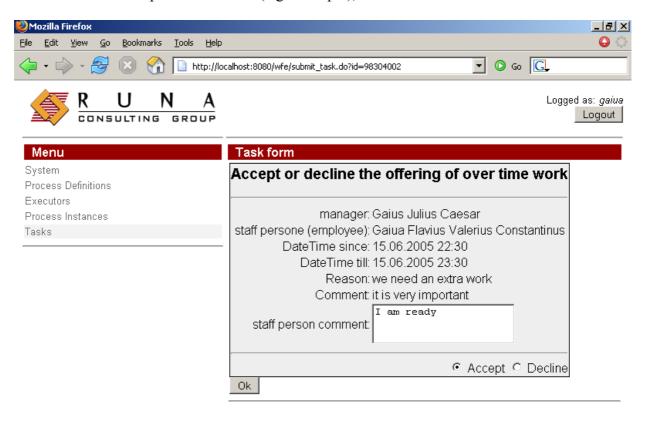
Log in as employee, selected on the start form (gaiua).

Click the "make a decision" task.



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Choose "accept" or "decline" (e.g. "accept"), fill the «comment» field and click «OK».



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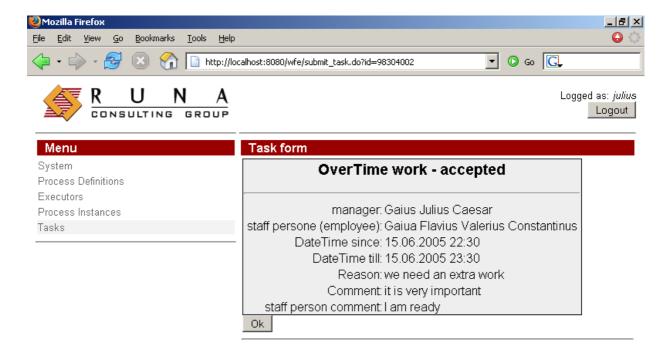
Done

Log in as an actor, which started the process (julius) Click on task "Notify for acceptance".



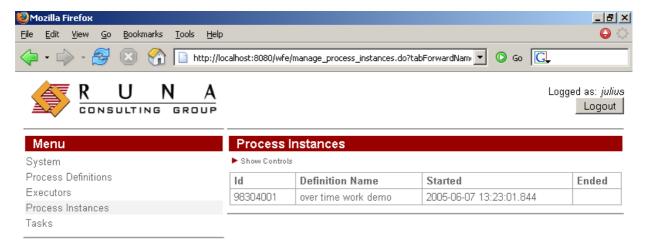
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By clicking "OK" you'll finish the process.

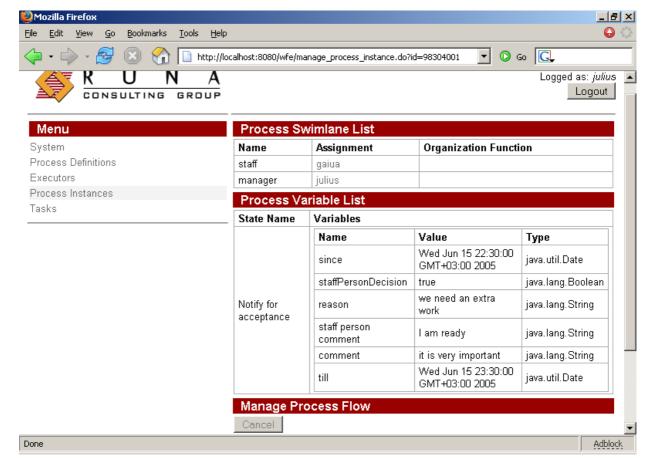


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Note. To monitor process click on "Process Instances" menu item and click on instance.



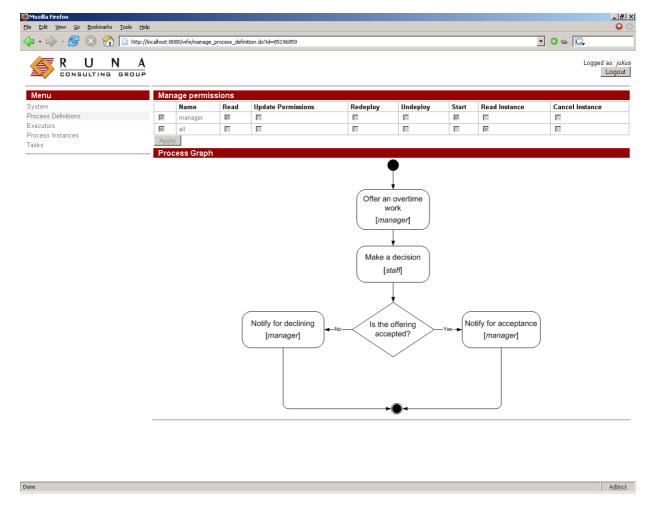
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Note. To see the business process graph click on "Process Definitions" menu item and click on process.



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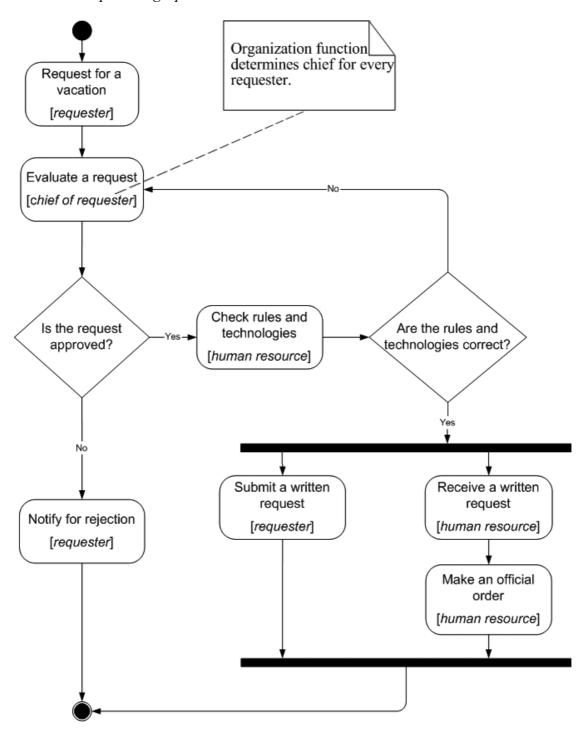
Vacation

Description:

An employee requests for vacation. The boss² accepts or declines the request. If request was rejected, the employee receives notification and business process ends. If request was approved, the human resource inspectors receive task "check rules and technologies". Human resource inspector checks business process data. If check result is negative, the business process returns to the "evaluate a request" state (the cycle example). Boss accepts or declines the request. If the check result is positive, the business process sends task for hardcopy request submission and official order issuing. Employee receives task "submit the written request for a vacation" to the human resource department", the human resource inspector receives task "receive a written request from employee" concurrently. Upon completion this task the human resource inspector receives next task "make an official order". After all these tasks are done, the business process ends.

²⁰ rganization function determines boss for every actor. Actors with login names starting with "g" have boss julius, the others – nero.

The business process graph:



How to play the business process:

Log in as member of *staff* group (e.g. *marcus*)

Click on the menu item "Process Definitions"

Click "Start" for "vacation"

Start form will appeared. In this form:

- Enter the time interval for the vacation
- Fill the fields «reason» and «comment»
- · Click "OK"

The new instance of "vacation" business process will start and boss receives the "evaluate a request" task. The boss of *marcus* is *nero*

Click "Logout"

Login as *nero*

Click on "evaluate a request" task

Choose "accept", fill the «boss comment» and click «OK»

Click "Logout"

Login as member of the "human resource" group. (cleopatra)

Click "check rules and technologies" task

Choose "correct", fill the "human resource inspector comment" and click "OK"

Click on "Receive a written request" task

Click "OK"

Login as *marcus*. Click on "Submit a written request" task and then click "OK" Login as *cleopatra*. Click on "Make an official order" task.

The form will appeared. In this form:

- Fill the "Official order number" field
- Fill the "Official order date" field
- Click "OK"

The business process ends

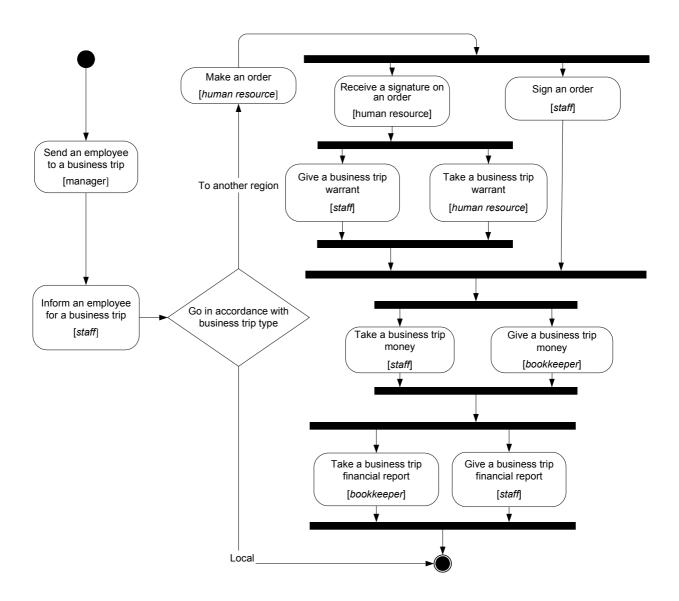
Business trip

Note. This process is quite complex. This documentation contains only short description and the business process graph.

The short description:

A manager sends an employee to a business trip. The employee receives notification. If the business trip is local, the business process ends. If business trip type is "to another region", a human resource inspector receives task "make an official order". The employee receives task "sign an order" and human resource inspector receives a task "receive a signature on the order" concurrently. Employee receives task "receive a business trip warrant" and inspector receives a task "give a business trip warrant". Bookkeeper issues and employee receives the business trip money. After employee returns from the business trip, employee submits and bookkeeper receives the business trip financial report. The business process ends.

The business process graph:



Authentication

Authentication configuration

Runa WFE uses JAAS for authentication. Main configuration file for authentication is login_module.properties. This file is plain .properties file which defines login modules and their requirements.

Runa WFE provides following modules:

- ru.runa.af.authenticaion.InternalDBPasswordLoginModule module authenticates username and password against internal Runa WFE database
- ru.runa.af.authenticaion.ADPasswordLoginModule module authenticates username and password against Microsoft Active Directory server
- ru.runa.af.authenticaion.NTLMLoginModule module authenticates NTLM authentication digest against Windows domain PDC

NTLM authentication

NTLM login module uses two configuration files: ntlm_support.properties and ad_password_login_module.properties. These files are located in <server name>/conf directory.

ntlm support.properties options:

- domain domain name which PDC is used for authentication, only required if NTLM support is enabled
- ntlm_supported enable or disable NTLM support (enabled if true, disabled otherwise)

ad password login module.properties options:

• ru.runa.af.active.directory.damain.name — domain name which PDC is used for authentication, only required if NTLM support is enabled. Must be the same as in ntlm_support.properties.

ntlm_support.properties file required only for WEB client, and not required if thick client is used.

With enabled NTLM, users can authenticate via

http://<servername>:<port>/wfe/ntlmlogin.do page.

Active Directory authentication

Active Directory login module uses single configuration file –

ad_password_login_module.properties. This file can be found in <server name>/conf directory.

Configuration options:

- ru.runa.af.active.directory.damain.name domain name which users module tries to authenticate
- ru.runa.af.active.directory.server.url URL of Active Directory server

Security system description

Definitions

System – the workflow system

Executor – actor or group of actors, the performers that can perform actions with system

Own executor permissions— executor permissions that granted to executor itself

Inherited executor permissions— sum of permissions of all executor groups

Executor permissions— sum of own and inherited executor permissions

Object types

The main concept of Runa WFE security system is a secured object. Secured object is an object that can have security permissions applied to it. There are several type of predefined secured objects:

- System
- Executors
- Business process definitions
- Business process instances

Each type of secured objects has unique set of permissions which can be applied to it.

Secured object type	Permissions
System	Read
	Update Permissions
	Login
	Create Executor
	Deploy Process Definition
Executor	Read
	Update Permissions
	Update Executor
Group ³	List
	Add to Group
	Remove from Group
Process definition	Read
	Update Permissions
	Undeploy
	Redeploy
	Start Process Instance

³ Group inherits all permissions from executor.

Secured object type Permissions

Read Process Instance

Cancel Process Instance

Process instances Read

Update Permissions

Cancel

Only specified set of permissions can be applied to secured object of a given type. Application of another set of permissions is prohibited.

Default permissions

There is number of predefined groups that are always present in the system. These groups (privileged executors) have special treatment by Runa WFE system. Upon creation of new secured object privileged executors are granted all available permissions for this secured object type.

Privileged executor Secured object type

Group Administrators System

Executor

Group Process Definition Administrators Process Definition

Process Instance

Privileged executors cannot be deleted and permissions can't be revoked from them.

*Administrator** is a member of all privilege groups.

To login into the system an actor must have *Login* permission on *System*.

To create new executor, an actor must have *Create Executor* permission on *System*. Newly created executor has *Read* permission on itself or if executor is group *Read* and *List Group* permissions. Creator is granted all possible permissions on new executor.

Newly created executor has no *Login* permission on object *System*, i.e. can not login to the system. In order to login an actor must have *Login* permission on *System* and have password specified.

An actor must have *Read* permission to read secured object details (executor details, system permissions, process definition details or monitor process instance).

To update permissions on any secured object an actor must have *Update Permissions* on object. An actor also must have *Read* permission on executor which is granted (or revoked) new permission.

An actor with permission *Update* can update executor details or delete executor.

⁴ It is possible to delete *Administrator* but this could lead the system to unstable state

An actor must have *List Group* permission on group to list executors of group.

Only an actor with permission *Add to Group* can add new executors to group (an actor must have *Read* permission on added executors). Only an actor with permission *Remove from Group* can remove executors from group (an actor must have *Read* permission on removed executors).

To deploy new process definition into the system an actor must have *Deploy Process* permission on *System*. Deployer is granted all possible permissions on deployed definition. Definition can be undeployed by an actor with *Undeploy* permission on it, or redeployed by an actor with *Redeploy* permission.

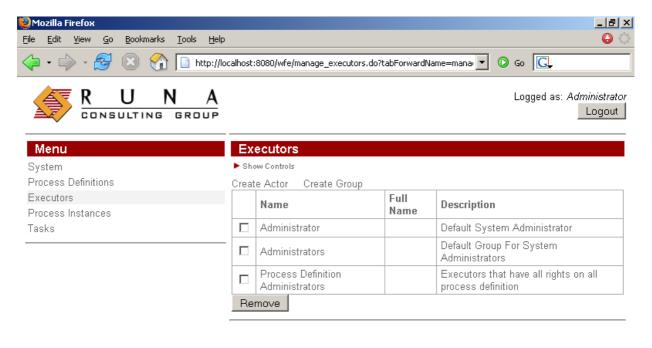
Executors with *Start Process Instance* permission on definition can start new process instance of this definition.

An actor must have *Read* permission on process instance to monitor instance state and variables. An actor with *Cancel* permission on process instance can cancel process instance execution.

Permissions *Read Process Instance* and *Cancel Process Instance* on process definition determine executors that can start or cancel newly started instance. This applies only on newly started instances after these permissions granting.

Configure example: How to create configuration.

- Login as Administrator. (The default password is wf)
- Click on the menu item "Executors"



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Using "Create Group" command create the following groups:

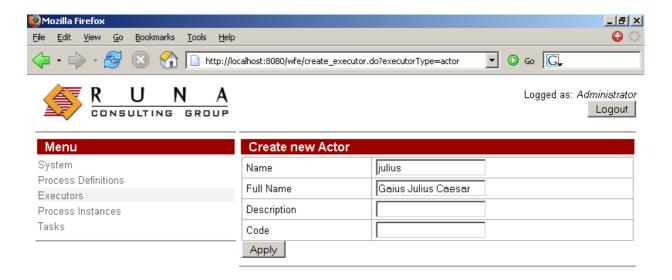
- manager
- · human resource
- bookkeeper
- staff
- all

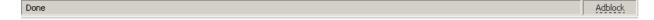


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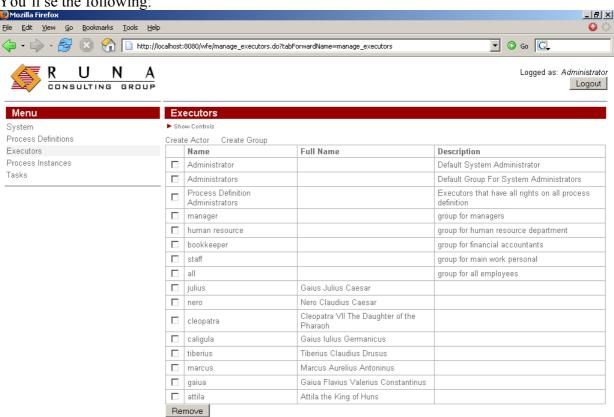
Using "Create Actor" command create the following actors:

- julius
- nero
- cleopatra
- caligula
- tiberius
- marcus
- gaiua
- attila



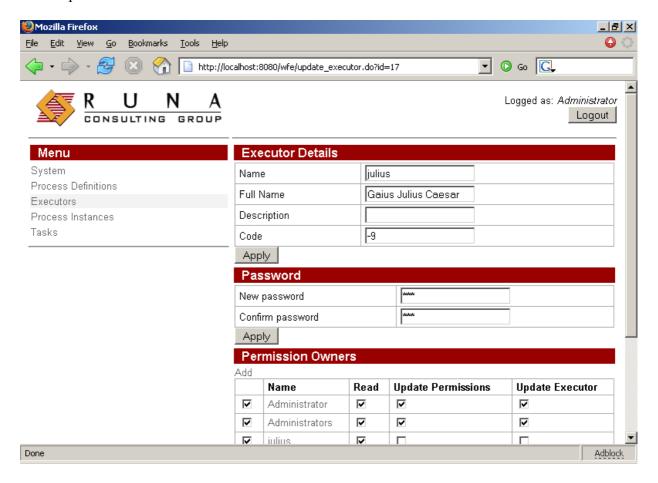


You'll se the following:



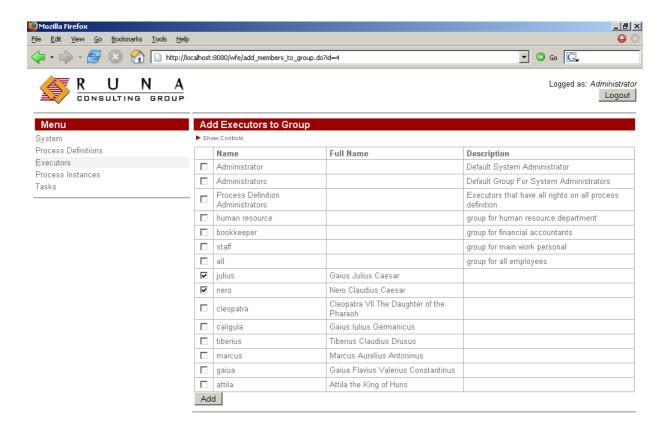
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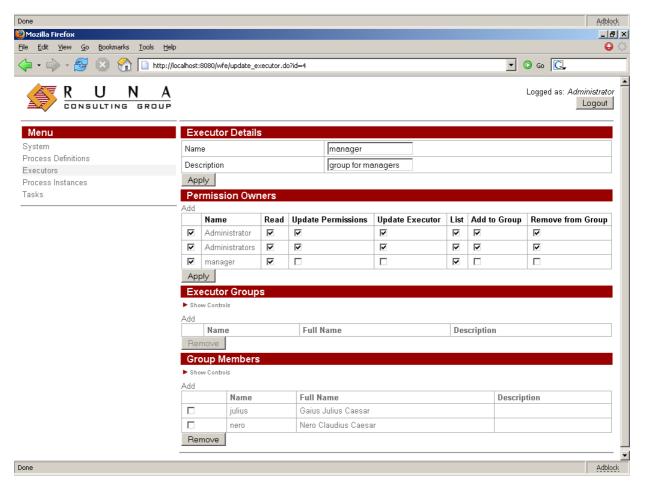
Set the password 123 for all actors



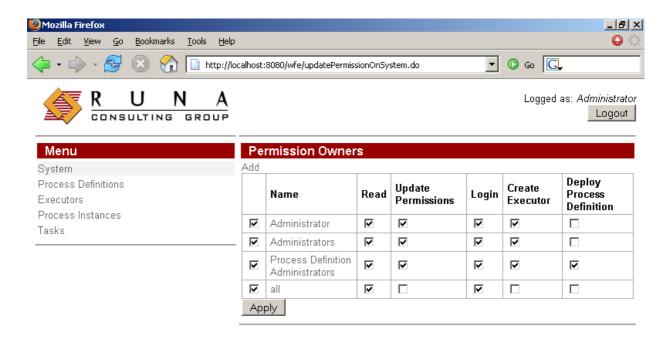
Add actors in groups

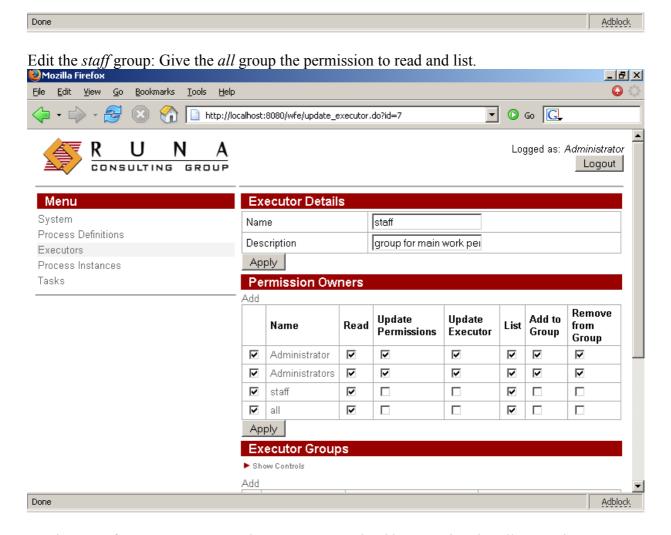
Groups	Group members
manager	julius
	nero
human resource	cleopatra
bookkeeper	caligula
	tiberius
staff	marcus
	gaiua
	attila
all	julius
	nero
	cleopatra
	caligula
	tiberius
	marcus
	gaiua
	attila





Click the menu item "System", and give the group all login and read permissions.





Do the same for groups manager, human resource, bookkeeper: give the all group the

permissions to read and list.

For every actor give the *all* group the permission to read _ B × <u>E</u>dit <u>V</u>iew <u>G</u>o Bookmarks Tools ▼ () 60 (C. http://localhost:8080/wfe/update_executor.do?id=16 **Executor Details** Menu System Process Definitions Attila the King of Huns Full Name Executors Description Process Instances Tasks -8 Code Apply Password New password Confirm password Apply **Permission Owners** Add Name Read **Update Permissions** Update Executor V V ✓ Administrator V Administrators V ☑ ☑ ✓ all V V attila V Apply **Executor Groups** Done Adblock

Click the menu item "Process Definitions". Execute command Deploy Definition for files

- OverTime.jar
- · Vacation.jar
- BusinessTrip.jar

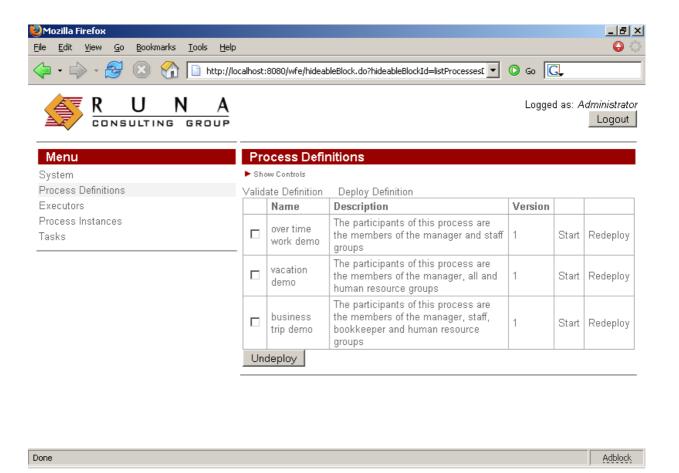
Sample process files can be found in runawfe-x.x.x/samples directory.

To make process jar go to process directory and run jar^5 cf process.jar . e.g.

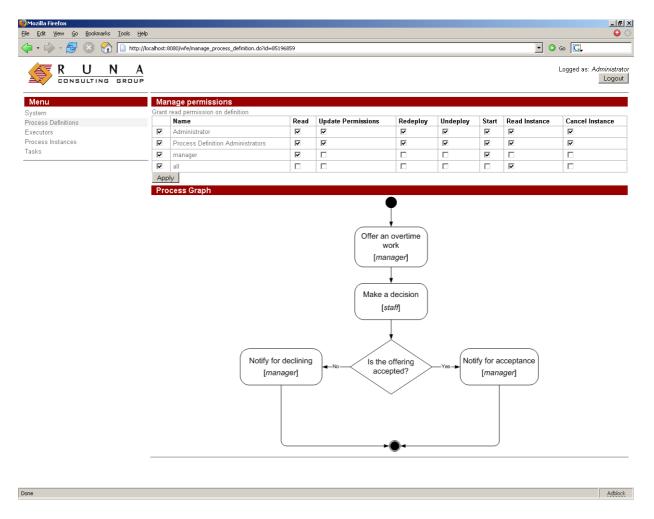
cd Vacation

jar cf Vacation.jar .

⁵ Jar utility can be found in java installation folder.

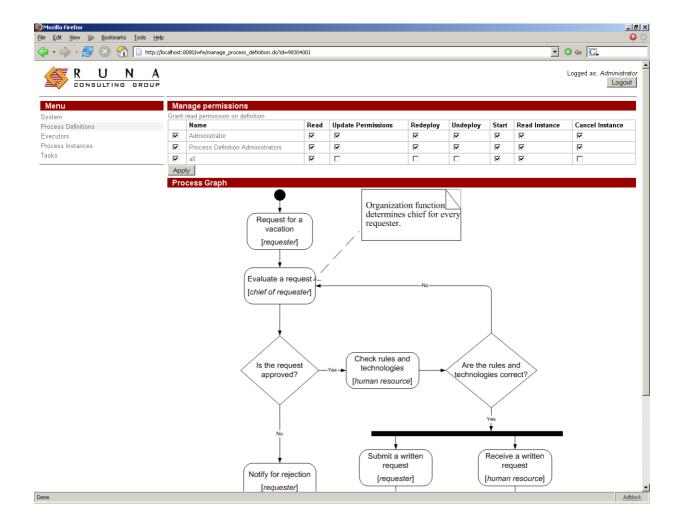


Click on processes "Overtime work". You'll see the process properties. Set the permission "read instance" for *all* group and permissions "read" and "start" for *manager* group.



Do the same for "Business trip" process

Click on processes "Vacation". Set permissions "read", "start" and "read instance" for all group.



Congratulations, the configuration is ready!!!

AdminKit

AdminKit is a set or administration utilities distributed with RUNA WFE.

Bot Invoker

For a more detailed description of bots, see "Bots Configuration" section of this document.

Description

Bot Invoker is a tool that runs periodic invocation of bots on RUNA WFE Bot Station. Generally Bot Station runs on the same server where RUNA WFE Server installed. For some reasons such as CPU expensive bot tasks or security Bot Station can run on dedicated server.

Command

```
run
bot-ivoker.bat <command> (Windows)
or
bot-ivoker.sh <command> (Unix)
```

Command available:

- start starts periodic bot invocation
- status reports bot invocation status (started/stopped)
- stop stops periodic bot invocation

Returning codes:

- -1 error
- 0 bot invoker is not running
- 1 bot invoker is running

Configuration

```
To provide bot station location change value of ru.runa.bot.delegate.remote.provider.url in conf\bot_delegate.properties

To setup invocation period change value of invocation.period=30 in server\default\conf\bot invoker.properties
```

Script Runner

Description

Script Runner is responsible for running RUNA WFE scripts.

Scripts are useful for administration. E.g. you can deploy a set of processes with appropriate groups and actors with one click. See scripts/deploy-samples-script.xml.

Command

```
run
script-runner.bat (Windows)
or
script-runner.sh (Unix)
```

Configuration

```
To provide RUNA WFE Server location change value of ru.runa.wfescript.delegate.remote.provider.url in conf\wfescript_delegate.properties
```

Edit script-runner environment to specify: SCRIPT_PATH="scripts/deploy-samples-script.xml" LOGIN="Administrator" PASSWORD="wf"

LDAP Importer

Description

LDAP Importer is used for importing actors and groups from LDAP/MS ACTIVE Directory.

During the import process LDAP importer creates⁶ group with name "ldap users". All imported users and groups will be placed into that group. Members of ldap users group can login into the system and read other users in same group.

Command

```
run
ldap-importer.bat (Windows)
or
ldap-importer.sh (Unix)
```

Configuration

```
To provide RUNA WFE Server location change value of provider.url in conf\ldap-importer-delegate.properties.properties
```

To setup LDAP Server URL, organization units (OU) to search for users and groups, ldap synchronizer principle name and password edit

```
runawfe\server\default\conf\ldap-importer.properties

# your LDAP server url
server.url = ldap://172.16.100.2

# your domain
dc = dc=yourdomain,dc=com

# organization units you want to import must be separated by <;>
# if organization unit is missing the synchronization is stopped.
ou = ou=Admins;ou=GOD,ou=Admins;ou=User_policy

# authrorized subject to read directory
principal = cn=LdapReader,ou=User_policy,dc=yourdomain,dc=com
password = YourPrlnc1paLPassw0rd
```

⁶ If the group wasn't already created.

Bots Configuration

Introduction to Bot

Runa WFE Bot is a program that participates in business processes. Every bot has a link to a Runa WFE actor. Bot executes tasks under the name of this actor. Runa WFE does not distinguish bots from humans.

All bots run inside special environment that is known as WFE Bot Invoker. This application periodically activates all registered bots. Every bot receives tasks assigned to the actor it represents. Then bot passes the tasks to corresponding task handler. When task is performed bot executes activity in workflow process and passes parameters to the process.

Examples of bot task handlers are: generate report, store data to database, send sms, send email, start process, cancel process, write file to disk.

Runa WFE 2.1 sample configuration contains several implemented task handlers:

- E-mailTaskHandler
- DatabaseTaskHandler
- CancelProcessTaskHandler
- SwimlaneAssignerTaskHandler
- UpdatePermissionsTaskHandler

It is always possible to write your own bots using Runa WFE API.

Bot configuration

In order to run bot it is necessary to register it in \$(DIST_ROOT)/server/default/conf/bots.xml file.

Bot configuration file structure

Tag bots

Description: bots description root tag. It contains list of registered bots.

Inner tags:

Element	Short description
bot	Defines bot

example:

```
</bot>
</bots>
Tag bot
```

Description: Defines bot.

Attributes:

Attribute	Short description
login	Login of bot
password	Password of bot

Inner tags:

Element	Short description
task	Task definition, which bot can perform.

example:

Tag task

Description: Sets up a correspondence between task and process state name. Assigns task handler and configuration for a task.

Attributes:

Attribute	Short description
name	Task name, which bot can perform. The name must be equal to business process state name, which generates the task
handler	Java class name. The class is activated by bot for task performing.
configuration	Configuration file name.

example:

```
<task name = "change data shift" handler =
"ru.runa.wfe.bp.timing.bl.DatabaseTaskHandler" configuration =
"/bot/handler/shift_insert.xml" />

<task name = "overtimes report" handler =
"ru.runa.wfe.bp.commons.ExcelTaskHandler" configuration =
"bot.handler.overtimes report" />
```

Complete bot configuration example

Consider the following example of bots registration file:

```
<bots xmlns="http://runa.ru/xm" xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xsi:schemaLocation="http://runa.ru/xml bots.xsd">

<bot login="nero" password="123">

<task name = "Evaluate a request"
handler="ru.runa.wf.logic.bot.DoNothingTaskHandler"
configuration="conf/bot/you_name_it" />

</bot>

</pr
```

In this configuration there is a single bot, corresponding to actor "nero" with password "123" and this bot can perform task "Evaluate a request" with

ru.runa.wf.logic.bot.DoNothingTaskHandler: Bot receives all tasks for executor nero. If it finds a task with name "Evaluate a request", it reads configuration from conf/bot/you_name_it file and runs ru.runa.wf.logic.bot.DoNothingTaskHandler.

Task handlers

Bot can execute tasks of different types. Every task is associated with task handle. Task handler is Java class that that must implements interface ru.runa.wf.logic.TaskHandler. The interface has two methods:

- handle(Subject subject, TaskStub taskStub) task performing
- configure(String configurationName) configuration reading

Runa WFE has build in set of task handlers. They are:

- DoNothingTaskHandler prints text on screen of server (desingned for educational and simulation purpose)
- DatabaseTaskHandler performs operations with Databases
- StoreDataToDatabaseTaskHandler stores defined process variables to database
- LoadDataFromDatabaseTaskHandler loads defined process variables from database
- EmailTaskHandler sends email to email address in HTML format
- TextEmailTaskHandler sends email to email address in text format

DatabaseTaskHandler

Database task handler uses *.xml configuration files. The basic element of the scheme is tag "task". The tag attribute datasource defines JDBC datasource connection.

Note: URL must contain user name and password for database connection.

Database task handler configuration example:

```
</queries>
</task>
</database-tasks>
```

E-mailTaskHandler

E-mail task handler uses *.properties configuration files. Files have Latin 1 encoding. List of E-mail task handler properties:

- smtp.server SMTP server name or IP address.
- smtp.user user name
- smtp.password user password
- subject e-mail subject
- content.type message content type, default is text/plain. (see. http://www.ietf.org/rfc/rfc2045.txt http://www.ietf.org/rfc/rfc2046.txt)
- to recipient address
- from sender address
- reply.to «Reply-To» heading
- cc «cc» heading
- bcc «BCC» heading

The e-mail body will contain the corresponding task form.

E-mail task handler configuration example:

```
smtp.server=my_smtp_server.my_domen.com
from=bot_account@my_domen.com
subject=<customtag var="employee" delegation =
"ru.runa.wf.web.html.vartag.ActorFullNameDisplayVarTag" />
to=recipient@my_domen.com
```

CancelThisProcessInstanceTaskHandler

There are situations you need to cancel the process without waiting for other tasks to be done.

In this situation CancelThisProcessInstanceTaskHandler is your friend.

It doesn't need any configuration. Once it receives a task it cancels process instance task belongs to.

MSW ord Report Task Handler

Uses MS Word document as template. Bookmarks are placeholders for variables.

Variables can be formatted with Format class specified in task handler configuration.

After handling document is stored as process file variable.

Configuration Example

For sample process see samples\MS Word Report

Running bots

See "AdminKit/Bot Invoker" section of this document for an explanation on how to run bots.

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Version 3, 29 June 2007

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